

# Lowick United FC

## Reporting Concerns



**Maintaining a positive and safe environment at our club is not just the responsibility of the committee. Every player, parent, carer and member of staff has a role to play in maintaining high standards.**

When incidents occur that cause you concern it is important that you know how you can have these dealt with.

- In the first instance please feel free to speak to your/your child's team manager or to any other member of staff. It may be that they are in the best position to deal with everyday questions and concerns
- You may speak to any member of the committee who will deal with it personally, if appropriate, or will bring it to the attention of the rest of the committee
- You may choose to put your concern or complaint in writing and address it to the club committee via the secretary. We promise to give you a specific response as soon as possible
- Our club welfare officer, Debra Jerdan, has responsibility to deal with more serious matters. Parents may choose to contact her directly, her contact details are on the "Welfare" section at [lowickunited.co.uk](http://lowickunited.co.uk), or by addressing an email to - [welfare@lowickunited.co.uk](mailto:welfare@lowickunited.co.uk)
- If you have a concern about the behaviour of members of an opposition club please do NOT take matters into your own hands, speak with your team manager who will inform the club secretary. Our clubs response will be coordinated by the committee not by any individual parent or team manager

### Whistle Blowing

Whistle-blowing is an early warning system. It is about revealing and raising concerns over misconduct or malpractice within an organisation or within an independent structure associated with it.

Lowick Utd respect the rights of any club member to go outside the club to raise serious concerns directly with a relevant authority.

Any adult or young person with concerns about a colleague can "blow the whistle" by..

- Contacting Northumberland FA Welfare Officer on 0191 270 1166
- Contacting The FA Case Management Team on 0207 745 4590
- Going directly the Police or Social Services